

## **Transactional Communications**


Mission-critical and time-sensitive  
financial documents



## Optimize the Value of Statements and Invoices

More than a payment collection vehicle, fully optimized statements and invoices help businesses improve their ROI. Often the most frequent touch point, these documents may become a natural marketing tool to an already engaged customer. Leverage our experience to design statements and invoices to enhance the customer experience and streamline business processes.

- Ensure accuracy and 100% mailpiece integrity with Piece Level Tracking
- Apply 3 of 9 barcode for intelligent insertion of targeted offers
- Track outbound mail and improve deliverability with Intelligent Mail® barcode technology
- Increase customer satisfaction by presenting complete account details and account history
- Archive statements for efficient call center operations
- Add impact to important messages using highlight color
- Generate additional revenue with targeted, variable messaging
- Speed collections by including delinquent notices
- Track remittances or monitor lockbox performance with USPS® barcodes
- Improve payment processing with MICR / OCR scan line capability
- Reduce mailing costs with nested escrow or end-of-year documents
- Generate additional revenue with advertiser-funded additional pages




**MONTHLY BILLING STATEMENT**  
5200 East Lake Blvd. • Birmingham, AL 35217-3546  
PH # (205) 421-7004

5200 East Lake Blvd. • Birmingham, AL 35217-3546  
PH # (205) 421-7004

⑆ 317530 0000015 113007 117711

**NCP SOLUTIONS**  
5200 EAST LAKE BOULEVARD  
BIRMINGHAM AL 35217-3546



Loan Number: **12345678901**  
Statement Date: 01/01/11

Monthly Installment Due 467.18  
Past Due Installments 0.00  
Outstanding Late Charges/Fees 0.00  
Total Amount Due 467.18

[www.ncpsolutions.com](http://www.ncpsolutions.com)

**ACTIVITY SINCE LAST STATEMENT**


Date	Description	Principal	Interest	Late Charge	EscrowM	isc	Total
10/17/10	10/15/10 - Payment Posted	44.50	422.68				467.18
11/17/10	11/15/10 - Payment Posted	44.91	422.27				467.18
12/19/10	12/15/10 - Payment Posted	45.34	421.84				467.18
01/18/11	01/15/11 - Payment Posted	45.76	421.42				467.18

**ACCOUNT SUMMARY**

<b>Principal Balance*</b>	<b>Interest Paid Year-to-Date</b>	<b>Escrow Balance</b>	<b>Taxes Paid Year-to-Date</b>	<b>Unapplied Funds</b>
\$44,905.65	\$421.42	\$0.00	\$0.00	\$0.00

\*This is your Principal Balance only, not the amount required to pay your loan in full.

**IMPORTANT MESSAGES**



Improve the effectiveness of special messages, promotional offers or past due notifications with the use of highlight color.


Return this portion with your payment

**NCP SOLUTIONS**  
5200 EAST LAKE BLVD  
BIRMINGHAM AL 35217-3546

⑆ 02563200300001123456789000000000123456789

Loan Number 12345678901  
Payment Due Date 01/15/11  
Current Payment: 467.18  
Past Due Payment: 0.00  
**TOTAL AMOUNT NOW DUE: 467.18**

NCP STATEMENT SAMPLE  
5200 EAST LAKE BLVD  
BIRMINGHAM AL 35217-3546



## Stimulate Activity with Check Letters and Convenience Checks

Check letters and convenience checks are ideal applications to increase account activity. Whether chosen from our library or custom designed, these products encourage usage within existing accounts, welcome new customers and reward those with preferred status. All check products include a host of security features from "lock" logo marks, to seals and security screens, resulting in effective marketing tools.



## Manage Risk with Letters and Compliance Documents

Today's institutions are placing greater emphasis on risk management in order to address the increasing challenges presented by legal compliance requirements. To help your firm meet these stringent standards, we offer a suite of products designed to protect your interest and your customers' including:

- Tax & Year-End Documents
- Certified Mail™
- HIPAA Notices & Documentation
- Privacy Notices
- Credit Declination Letters
- Class Action Notices
- Foreclosure Notices
- Collection Letters

## Deliver the Total Package with Payment Coupon Books

Payment coupon books offer the convenience and cost-effectiveness of combining remittance coupons, mailing labels, escrow analyses, end-of-year documents, marketing inserts and banded return envelopes into a single package. Take advantage of message lines to advertise or communicate important information. Scan lines and MICR encoding are also included for added security and automated payment processing.

### COUPON SAMPLE

DATE PAID DATE DUE AUG 05 - 10	AMT PAYMT 1	CHECK NO. PAYMT 1	NCP SOLUTIONS 5200 EAST LAKE BOULEVARD BIRMINGHAM AL 35217	PAYMT NO. 1	ACCOUNT NUMBER 0123456789	"ON TIME" PAYMENT - DUE ON OR BEFORE \$150.00 AUG 05 - 10
				"LATE" PAYMENT - DUE ON OR BEFORE \$160.00 AUG 15 - 10		
SAMPLE COUPON				THREE 40-BYTE MESSAGE LINES ARE AVAILABLE ON EACH COUPON www.ncpsolutions.com		
NCP SAMPLE 1234 MAIN STREET BIRMINGHAM AL 35217				PLEASE BE SURE TO SEND THE RIGHT COUPON WITH YOUR PAYMENT		
11012345678911				00123456789		

INTEGRATED MAILING LABELS ATTACHED TO EVERY COUPON

MESSAGES CAN BE VARIABLE BY MONTH WITH AN OVERRIDING FIRST AND LAST MESSAGE

PAYMENT BOOKS AVAILABLE WITH OCR, MICR AND BARCODE SCAN LINES

### FRONT COVER

AVAILABLE IN 4 COLORS	PAYMENT BOOK	
	5200 EAST LAKE BLVD BIRMINGHAM AL 35217-3546	
217532 0000015 13307 919911		NCP SOLUTIONS™
SAMPLE BOOK 5200 EAST LAKE BLVD BIRMINGHAM AL 35217-3546		

OPTIONAL B&W LOGO ON FRONT COVER

## Web Letter Management

Maintain compliance with ever-changing regulations with our online document editing and collaboration system. This web-based tool supports on-the-fly changes to your mission critical documents; thereby reducing product obsolescence, while ensuring corporate control of content and design.



### Privacy & Security

NCP Solutions takes extensive measures to protect the privacy and security of customer data. Our annual SAS 70 Type II audit demonstrates our commitment to providing clients with the highest level of data safeguards through isolated systems, encryption, disaster recovery and overt/covert security features.

### Further enhance your document delivery with additional print, mail and electronic services:

#### Marketing Communications

- Postcards & One-to-One Marketing
- Collateral Management

#### Mail Services

- Address Hygiene & Move Update
- Mail Tracking
- Inkjet Addressing
- Return Mail Processing

#### Electronic Document Services

- Job Tracking & Reporting
- Document Archiving
- Collateral Management
- ePresentment & Payment
- Collaborative Document Management
- Web-to-Print

### About Us

For over 35 years, clients have relied upon our industry-leading expertise to optimize the effectiveness of their critical business communications. Leaving nothing to chance, NCP operates two separate production facilities where accuracy, security and reliability serve as the cornerstone of service delivery; freeing clients to focus on core business needs. Let us demonstrate how our advanced solutions can adeptly address your communications challenges.

### Corporate Headquarters

5200 East Lake Blvd.  
Birmingham, AL 35217-3546  
205.421.7004

### [www.ncpsolutions.com](http://www.ncpsolutions.com)

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