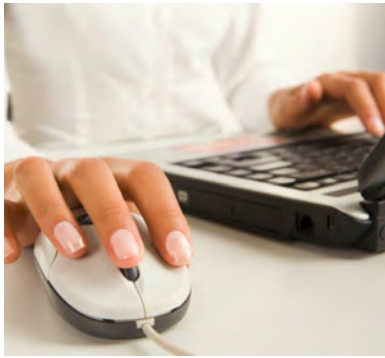


Transactional Communications

Mission-critical and time-sensitive telecommunication documents



Optimize the Value of Statements and Notices

More than a payment collection vehicle, fully optimized statements and notices help businesses improve their ROI. Often the most frequent touch point, these documents may become a natural marketing tool to an already engaged customer. Leverage our experience to design statements and notices to enhance the customer experience and streamline business processes.

Ensure accuracy and 100% mailpiece integrity with Piece Level Tracking

Apply 3 of 9 barcode for intelligent insertion of targeted offers

Track outbound mail and improve deliverability with Intelligent Mail® barcode technology

Speed Collections by including delinquent notices

Reduce customer service calls by presenting complete account details and account history

Add impact to important information using highlight color

Generate additional revenue with promotional offers

Track remittances or monitor lockbox performance with USPS® barcodes

Improve payment processing with MICR / OCR scan line capability

Document Archiving

Empower customer service reps with online viewing of statements. This enterprise-wide solution enables call centers to resolve customer inquiries by archiving your most critical documents for online access.

NCP
CABLEVISION
5200 East Lake Blvd.
Birmingham, AL 35217-3546

Statement of Service
October 22, 2011

Account Number: 555555
AMOUNT DUE UPON RECEIPT: \$338.06

Customer Service: (205) 421-7004 (Local)
1-(555) 555-5555 (Toll Free)
TTY (555) 555-5555 or 1-(555) 555-5555
www.ncpsolutions.com

+ 217532 0000015 15307 919991
NCP SOLUTIONS
5200 EAST LAKE BOULEVARD
BIRMINGHAM AL 35217-3546

IMPORTANT INFORMATION

YOUR LAST PAYMENT HAS NOT YET BEEN RECEIVED AND YOUR ACCOUNT IS PAST DUE. PLEASE PAY PROMPTLY TO AVOID LATE FEES AND SERVICE INTERRUPTION.

Payments received after billing date will be reflected on the next statement. Payments received 45 days after postmark on bill will be charged a \$10.00 late fee.

Nonpayment of any portion of your cable television, high-speed data, and/or digital phone service could result in disconnection of any of your NCP Cablevision provided services.

Summary details on following pages
Service from 11/01/11 through 11/30/11

Previous Balance	150.00
Payments Received	0.00
Balance Forward	150.00
NCP Cable Services	73.96
NCP High-Speed Internet Services	47.98
NCP Telephone Services	40.48
Adjustments, Taxes and Fees	25.64
Total Due by 11/15/11	\$338.06

NCP Cable *NCP Internet* *NCP Telephone*

Call (205) 421-7004 today to customize your NCP Bundle Package to include the services that suit your needs or visit us on the web at www.ncpsolutions.com.

Please detach and return this portion with your payment. **Change of Address:** Check here and make changes on back.

NCP
CABLEVISION
5200 East Lake Blvd.
Birmingham, AL 35217-3546

Account **555555**
Phone Number **(123) 456-7890**
For Service at 123 Main St
Anytown ST 12345-6789

Total Due by 11/15/11 **\$338.06**

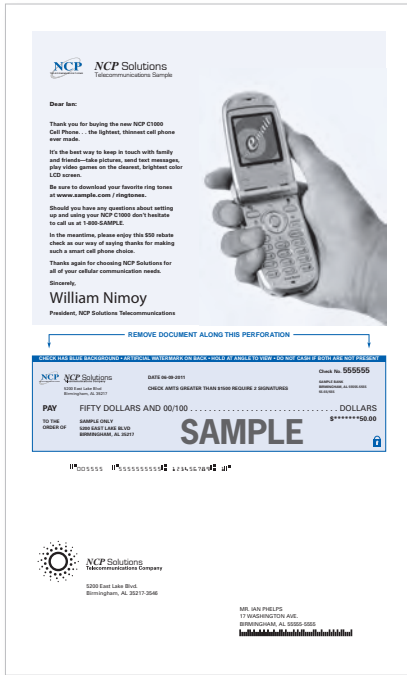
Amount you are enclosing: \$

NCP STATEMENT SAMPLE
5200 EAST LAKE BLVD
BIRMINGHAM AL 35217-3546

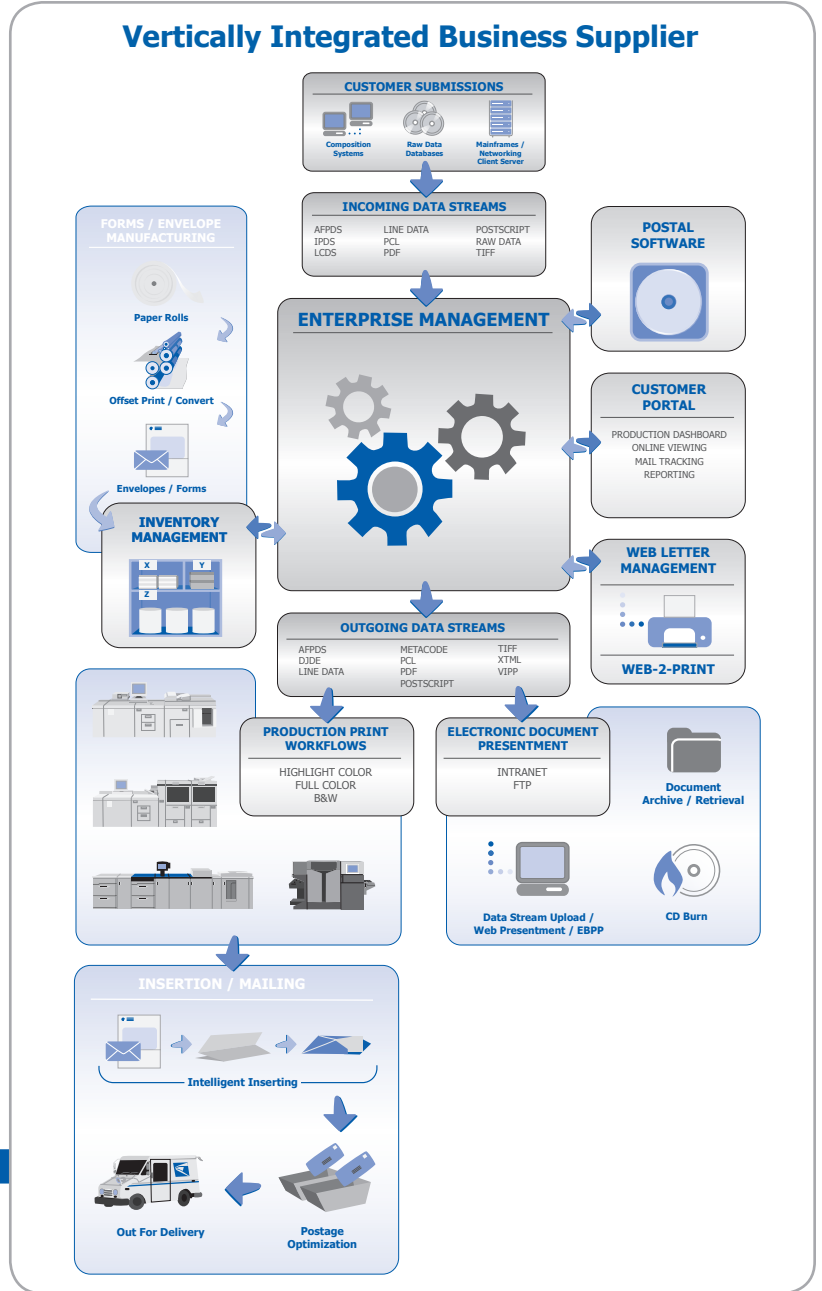
0 1 2 3 4 5 6 7 8 0 0 0 1 2 3 4 5 6 7 8 9 0 9 8 7 6 5 4 3 2 1

Stimulate Activity with Rebate Checks

An ideal application for increasing account activity, these products support customer acquisition and encourage usage within existing accounts. All check products include a host of security features from "lock" logo marks, to seals and security screens, resulting in effective marketing tools.



Vertically Integrated Business Supplier



Manage Risk with Letters and Compliance Documents

Today's institutions are placing greater emphasis on risk management in order to address the increasing challenges presented by legal compliance requirements. To help your firm meet these stringent standards, we offer a suite of products designed to protect your interest and your customers' including:

- Collection Letters
- Privacy Notices
- Certified Mail™

Web Letter Management

Maintain compliance with ever-changing regulations with our online document editing and collaboration system. This web-based tool supports on-the-fly changes to your mission critical documents; thereby reducing product obsolescence, while ensuring corporate control of content and design.



Privacy & Security

NCP Solutions takes extensive measures to protect the privacy and security of customer data. Our annual SAS 70 Type II audit demonstrates our commitment to providing clients with the highest level of data safeguards through isolated systems, encryption, disaster recovery and overt/covert security features.

Further enhance your document delivery with additional print, mail and electronic services:

Marketing Communications

- Postcards & One-to-One Marketing
- Collateral Management

Mail Services

- Address Hygiene & Address Updating
- Mail Tracking
- Inkjet Addressing
- Return Mail Processing

Electronic Document Services

- Job Tracking & Reporting
- Document Archiving
- Collateral Management
- ePresentment & Payment
- Collaborative Document Management
- Web-to-Print

About Us

For over 35 years, clients have relied upon our industry-leading expertise to optimize the effectiveness of their critical business communications. Leaving nothing to chance, NCP operates two separate production facilities where accuracy, security and reliability serve as the cornerstone of service delivery; freeing clients to focus on core business needs. Let us demonstrate how our advanced solutions can adeptly address your communications challenges.

Corporate Headquarters

5200 East Lake Blvd.
Birmingham, AL 35217-3546
205.421.7004

www.ncpsolutions.com

